

PLYMOUTH DOCTOR – FAQ’S

Q. DO THE PARTS FIT AS THE ORIGINAL?

A. MOST PDRP PARTS ARE HAND FABRICATED WHILE OTHERS ARE DIE STAMPED. HAND FABRICATED PARTS ARE EITHER A PRECISE FIT OR THERE CONTAIN A BIT MORE MATERIAL TO ACCOMMODATE ATTACHMENT TO ADJACENT RUST AREAS. DIE STAMPED PARTS ARE PRECISE IN THEIR FIT.

Q. ARE YOUR PARTS STEEL OR FIBERGLASS?

A. ALL PDRP PARTS ARE MADE IN EITHER 18ga COLD ROLLED STEEL OR 18ga HSLA.

Q. ARE YOUR PARTS MADE OF GALVENEAL?

A. NO, PDRP DOES NOT USE THIS MATERIAL IN PRODUCTION.

Q. WHAT FORMS OF PAYMENT DO YOU ACCEPT?

A. VISA, MC & DISCOVERCARD; PERSONAL CHECKS, MONEY ORDERS AND BUSINESS CHECKS

Q. HOW LONG DOES IT TAKE FOR PARTS TO BE DELIVERED?

A. ANY PART IN STOCK IS SHIPPED THE NEXT BUSINESS DAY. PARTS ON BACK ORDER OR CUSTOMER ORDERED ARE SHIPPED AS SOON AS THEY ARE RECEIVED FROM THE FABRICATION SHOP.

Q. DOES PDRP PROVIDE ADVICE ON INTERCHANGABILITY?

A. GENERALLY, YES. HOWEVER, IT IS NOT CERTAIN THAT A PART WILL INTERCHANGE, WE WILL RESEARCH IT TO THE BEST OF OUR ABILITY AND PROVIDE GUIDANCE ACCORDINGLY.

Q. DO YOU ACCEPT RETURNS?

A. YES. REFER TO THE RETURN POLICY ON THE HOME PAGE.